



CT PRODUCTION

quality · service · delivery

Quality Policy

CT Production has demonstrated a commitment to quality since it was founded in 1982 to provide a complete service for all aspects electronic and electromechanical assemblies. The management's dedication to continually improve in all aspects of its operations has seen our QMS evolve into a robust and award winning system which has been devised to meet ISO9001 and AS9100 requirements, but also to be accessible and useful to all throughout the company. These tools are used to provide our customers with outstanding quality, excellent customer service and reliable delivery which are benchmarked year-on-year with customer feedback. This valuable information is used to review our capabilities and strategy.

All internal processes are defined, documented and are continually monitored. The measurements are shared with all members of the team in the belief that communication leads to quality. Our policy that all voices are heard means that processes can develop organically based on all experience and staff can see their individual contribution to overall quality. All are encouraged to excel, supported by a continual training routine.

Routine and preventative maintenance on production critical equipment is conducted to ensure interruption free processing. A proactive approach to identifying and managing other risks is also part of the upper management's routine.

We believe that applying effort to understanding and communicating each customer's precise requirement keeps us flexible, competitive and is key to motivating the team which in turn delivers a high quality product.

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Mario Morilla
Managing Director

Andy Pryer
Quality & Site Manager