

CT PRODUCTION LTD TERMS AND CONDITIONS OF QUOTATION

To enable us, CT Production Ltd (the Supplier) to offer you (the Customer) the most competitive prices, all quotations are, unless otherwise stated in writing by a Director of the Supplier, subject to the following Terms and Conditions of Quotation. Any orders placed against such quotations are, in addition, subject to the Supplier Terms and Conditions of Sale. For a copy of our Terms and Conditions of Sale or if any item appears unclear, please contact us.

CREDIT

Credit terms are given at the Supplier's discretion upto an agreed limit and can only be accepted subject to satisfactory credit references and may be withdrawn at any time.

TOOLING

Tooling costs, including printed circuit artworks, assembly or test tooling, are contributions to the overall cost and these items remain the property of the Supplier unless otherwise stated.

It is recommended, where practicable, that the customer provides a fully specified means of testing to the Supplier to test and diagnose product function prior to delivery, however, the Customer will be responsible for ensuring that any test parameters fall within reasonable functional characteristics of the design and components.

Tooling and test equipment supplied by the Customer remains the Customer's property and responsibility, including function, calibration, repairs or training needed by the Supplier. The process must be safe, documented, reliable and meet the specification such that false-failure reporting of product does not occur.

DESIGN

The Customer or an authorised representative shall be the design authority and accept full responsibility for the correct functioning of the product and accuracy of any information supplied or approved for the purpose of carrying out its orders and instructions. Products, in particular printed circuit boards must be suitably designed and manufactured for the required processes, with correct pad sizes, hole sizes, component pitches, finish, panelisation etc. Fiducial marks on PCB artworks are essential for accurate SMT device positioning. It is the Customer's responsibility to ensure that industry standard design rules are applied. If in doubt, we can advise.

DOCUMENTATION

The order must refer to appropriate issue-controlled documentation using product names, part numbers, revision numbers, quantity, price and delivery. Controlled documentation must be supplied by the Customer which clearly identifies any special requirements, e.g. safety critical items etc. Manufacturing documentation is preferred in electronic format for use by machines, including a test specification where appropriate, plus sufficient information to generate any tooling required. Changes to product or documentation since quotation or earlier build must be formally advised and the Supplier will not accept responsibility for errors arising from the Customer's failure to do so.

CUSTOMER MATERIALS

Customer issued materials must be of appropriate quality to achieve high yield manufacturing and supplied in a suitable manner for machine use. e.g. integrated circuits in tubes or reels, small components on tape or bandolier etc. The Customer must ensure that components are supplied as already checked, counted and individually identified with quantity and part number, together with a delivery note and/or detailed kit list.

The Customer is responsible for ensuring that issued materials are insured for loss or damage from the point of leaving the Customer's premises until the point of delivery of the completed product. Having not purchased the components and not being aware of the cost, the Supplier accepts no liability in this matter.

Whilst every care will be taken with Customer materials, it should be understood that during manufacturing processes attrition can occur, for which the Customer must make allowance as the quotation does not include a risk factor for such eventualities. Industry accepted levels are generally 2% for SM resistors etc, 1% for conventional resistors etc, 0.5% for ICs etc, larger items 0.2%. High value items requiring special care and control should be identified in advance.

DELAYS AND INCURRED COSTS

Extra work or lost production time caused by matters which are Customer responsibility and not included in the quotation will be chargeable at the appropriate hourly rate. (e.g. late, unsuitable or faulty components, delays, design faults, poor design or specification, changes etc). Where possible the Customer will be advised of costs in advance.

Cancellations or delays for matters which prevent the order from being completed on the agreed date and are Customer responsibility will result in the Customer being invoiced by the Supplier on the due delivery date, in full, or for materials purchased, labour expended and loss of profit. Where appropriate a new delivery date will be agreed and any additional set-up and storage costs will be chargeable. Cancelled scheduled orders may result in costs as above and recosting of any product supplied to date as a smaller overall order.

RETURNS AND REPAIRS

Items which the Customer wishes to return for rectification due to suspected faulty workmanship or materials etc must be advised and agreed first. Repairs prior to return should not be attempted by the Customer as this will invalidate warranty and result in a charge for rework. All returns will first be subject to inspection and analysis as to how any fault occurred. A decision will be made as to whether work is chargeable or free of charge and advised in advance where possible. Note that repairs for test failures on products not tested or testable by the Supplier will be chargeable at the Supplier's discretion.